

APPENDIX C
NYS ACUTE CARE HOSPITALS' WEBSITE-POSTED VISITING POLICIES THAT DO NOT CONFLICT WITH – BUT DO NOT FULLY DISCLOSE – PATIENTS' RIGHT TO CHOOSE VISITORS
 (“ICU” = Intensive Care Unit; “CCU”= Critical Care Unit)
 (website pages downloaded 7/25/2013)

Hospital	Relevant Statement(s) on website-posted visiting policy
BELLEVUE Hospital Center (Manhattan)	<i>Refers generally to “visitors” but does not clearly disclose the patient's right to choose visitors. See http://www.nyc.gov/html/hhc/bellevue/html/patients/patients-visitors.shtml.</i>
BRONX-LEBANON Hospital Center	<i>Silent – does not clearly state visiting hours or who may visit, and does not disclose the patient's right to choose visitors. See http://www.bronx-leb.org.</i>
BROOKDALE Hospital Medical Center (Brooklyn)	<i>Refers generally to visitors but does not clearly disclose the patient's right to choose visitors. “While patients are in the Operating Room, visitors are asked to wait in the surgical Waiting Room on 6 Aaron (Room 670).” See http://brookdalehospital.org/html/general_info/patient_info.htm.</i>
BROOKHAVEN Memorial Hospital Medical Center (Patchogue)	<i>Refers generally to “visitors” but does not clearly disclose the patient's right to choose visitors. See http://www.brookhavenhospital.org/Visitor_and_Patient_Guide/For_Visitors/Visiting_Hours.</i>
BROOKLYN Hospital Center at Downtown Campus	<i>Refers to “visits from friends and loved ones” but does not clearly disclose the patient's right to choose visitors. See http://www.tbh.org/visitor-information/visitor-information.</i>
BUFFALO GENERAL Medical Center	<i>Does not clearly disclose the patient's right to choose visitors. See http://www.kaleidahealth.org/general-information/visitinghours.asp.</i>
CONEY ISLAND Hospital (Brooklyn)	<i>This website comes very close to disclosing the right to choose. It states, “Coney Island Hospital allows a family member, friend, or other individual to be present with the patient for emotional support during the course of stay.” This is helpful, but it appears to be limited to only one such person, and it does not clearly disclose that visitation privilege or priority is based on the patient's right to choose, including when visitation is restricted. See http://www.nyc.gov/html/hhc/coneyisland/html/patients/patients.shtml.</i>
ELLIS Hospital (Schenectady)	<i>Does not clearly disclose the patient's right to choose visitors. States, “We encourage family and friends to visit for as long as you wish,” but also states, “Specific units, such as our critical care unit, may have other guidelines for visitors that staff will explain to you.” See http://www.ellishospital.org/patients-and-visitors/visiting-hours.aspx.</i>
ERIE COUNTY Medical Center (Buffalo)	<i>Does not clearly disclose the patient's right to choose visitors. See http://www.ecmc.edu/patientsvisitors/visitinghours/.</i>
FAXTON-ST LUKE'S Healthcare – St. Luke's Campus (Utica)	<i>Does not clearly disclose the patient's right to choose visitors. See http://faxtonstlukes.com/patient-family-visitor-info/visiting-hours#criticalcareunit.</i>
FLUSHING Hospital Medical Center (Queens)	<i>Does not clearly disclose the patient's right to choose visitors. See http://flushinghospital.org/visitinghrs.html.</i>

GOOD SAMARITAN Hospital Medical Center (West Islip)	<i>Does not clearly disclose the patient's right to choose visitors. See http://goodsamaritan.chsli.org/index.php/location-and-visiting-hours#visiting.</i>
HARLEM Hospital Center (Manhattan)	<i>This website comes very close to disclosing the right to choose. It states, "The Facility is intended to be flexible in order to respond to the diverse and individual needs and preferences of each patient as well as to foster the safety of patients, families and staff. Patients' visitors are provided equal visitation privileges regardless of race, color, gender, national origin, disability, age, sexual orientation and any other legally protected classification." And under "Visitation Rights," it states, "The Patient/Support Person has the right to withdraw visitation consent, and will complete a Request for Additional Privacy Protection Form[,]" and that "Reasonable limitations on the number of visitors at any one time" may be imposed. It does not state that equal visitation privileges are allowed regardless of legal relationship, or that when the number of visitors is restricted, the patient decides who can visit. It does not clearly disclose that visitation privilege or priority is based on the patient's right to choose. See http://www.nyc.gov/html/hhc/harlem/html/guest/visiting.shtml.</i>
JACOBI Medical Center (Bronx)	<i>Refers generally to "visitors" but does not clearly disclose the patient's right to choose visitors. See http://www.nyc.gov/html/hhc/jacobi/html/info/visiting.shtml.</i>
KINGS COUNTY Hospital Center (Brooklyn)	<i>This website has been improved substantially but still does not quite fully disclose the right to choose. It states generally, "While you have the right to have a support person by your side throughout your stay, we offer these general guidelines for visitors." But it also states, without clarification, that, "Visiting in Special Care Units is always at the discretion of the Nurse-in-Charge, in accordance with the patient's medical condition and care." It does not clearly disclose the patient's right to choose who can visit, including more than one support person, and including in Special Care Units. See http://www.healthyadvice.com/hospital/NY_KingsCounty/.</i>
LAWRENCE Hospital Center (Bronxville)	<i>Does not clearly disclose the patient's right to choose visitors. See http://www.lawrencehealth.org/Patients-and-Visitors/For-Visitors.aspx.</i>
LINCOLN Medical & Mental Health Center (Bronx)	<i>States that "all visitors are welcomed" but does not clearly disclose the patient's right to choose visitors. See http://www.nyc.gov/html/hhc/lincoln/html/patients/patients.shtml.</i>
LOURDES Hospital (Our Lady of Lourdes Memorial Hospital) (Binghamton)	<i>Does not clearly disclose the patient's right to choose visitors. See http://www.lourdes.com/patient-guide/visiting-hours.</i>
LUTHERAN Medical Center (Brooklyn)	<i>Refers generally to "individuals accompanying patients" and contains a non-discrimination clause regarding visitors: "On the day of surgery, individuals accompanying patients can wait in the surgical waiting area at station 4-22 off the main lobby, or they can ask about a patient's condition by calling Patient Information at 718-630-8000. Visitation privileges are not restricted, limited or denied based on race, color, national origin, religion, sex, sexual orientation, gender identity or disability." It does not state that equal visitation privileges are allowed regardless of legal relationship, or that when the number of visitors is restricted, the patient decides who can visit. It does not clearly disclose that visitation privilege or priority is based on the patient's choice. See http://www.lutheranmedicalcenter.com/GuideForPatients/Visitin</i>

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MAIMONIDES Medical Center (Brooklyn)	<i>Does not clearly disclose the patient's right to choose visitors, although it does state: "We encourage families and friends to spend time with our patients." See http://www.maimonidesmed.org/main/VisitingHoursPolicies.aspx.</i>
MERCY Hospital of Buffalo	<i>Refers generally to visitors. Includes a statement that, "Visitors will not be discriminated against on the basis of age, race, color, national origin, religion, sex, gender identity, sexual orientation or disability." It also states that, "The patient may withdraw or deny visitation at any time" and that the hospital may impose a "limitation on the number of visitors during a specific period of time." It does not state that equal visitation privileges are allowed regardless of legal relationship, or that when the number of visitors is restricted, the patient decides who can visit. It does not clearly disclose that visitation privilege or priority is based on the patient's choice. See http://www.chsbuffalo.org/Facilities/Hospitals/MHOB/Visitor/.</i>
MOUNT SINAI Medical Center (Manhattan)	<i>Does not clearly disclose the patient's right to choose visitors. See http://www.mountsinai.org/about-us/visiting-us.</i>
NEW YORK HOSPITAL QUEENS (Flushing)	<i>Does not clearly disclose the patient's right to choose visitors. See http://www.nyhq.org/Visiting_Hours.</i>
NEW YORK METHODIST Hospital (Brooklyn)	<i>Refers generally to "visitors" but does not clearly disclose the patient's right to choose visitors. See http://www.nym.org/For-Patients-and-Visitors/Visitors/Visiting-Hours-and-Policies.aspx.</i>
NORTH CENTRAL BRONX Hospital	<i>Restricts visitation in the ICU to "One adult visit every 15 minutes on the hour[.]" The relationship between the adult and patient is not specified, but it does not clearly disclose the patient's right to choose visitors. See http://www.nyc.gov/html/hhc/ncbh/html/information/hours.shtml.</i>
NORTHERN WESTCHESTER Hospital (Mount Kisco)	<i>Refers generally to "family and friends" and "visitors," but states that in the ICU and CCU, "It is most optimal for the patient to have no more than 2 visitors at a time." While this hospital has a very flexible, "open visiting hours" policy, many members of the public may believe that the traditional "immediate family only" limitation applies in the ICU and CCU, and the website does not clearly disclose the patient's right to choose visitors. See http://nwhc.net/home/for-patients-and-visitors/directions-and-visiting-hours?headerbar=99.</i>
NYACK Hospital	<i>Refers generally to "visitors" but does not clearly disclose the patient's right to choose visitors. (Note: the website does state that for the hospital's Immediate Cardiac Care Unit, "Visiting hours are flexible in order to meet the needs of patient and family." This might possibly be interpreted by some to imply a limitation of visiting to family, and should be broadened.) See http://www.nyackhospital.org/Nyack-Hospital-For-Our-Patients-and-Visitors-Visiting-Hours-Home.asp.</i>
ORANGE Regional Medical Center (Goshen)	<i>Refers generally to "visitors" but does not clearly disclose the patient's right to choose visitors. See http://www.ormc.org/friends-and-families/directions.aspx.</i>
QUEENS Hospital Center (Jamaica)	<i>Gives general visiting hours but does not clearly disclose the patient's right to choose visitors. See http://www.nyc.gov/html/hhc/qhc/html/patient/faq.shtml.</i>
RICHMOND University Medical	<i>Does not clearly disclose the patient's right to choose visitors. See "Patient</i>

Center (Staten Island)	Guide," p. 9, http://www.mypatientpoint.com/hospital/NY_RichmondUniversity .
ST. BARNABAS Hospital (Bronx)	<i>Does not clearly disclose the patient's right to choose visitors. See http://sbhny.org/index.php/patient_and_visitor_info/visiting-hours.</i>
ST. CATHERINE OF SIENA Medical Center (Smithtown)	<i>Does not clearly disclose the patient's right to choose visitors, although it does state broadly that, "Visits from relatives and friends can play an important part in patient recovery." See "Patient Information Guide," p. 5, http://stcatherines.chsli.org/images/pdf/SCSMC_2012_Patient_Guide.pdf.</i>
ST. FRANCIS Hospital (Poughkeepsie)	<i>Refers generally to "visitors" but does not clearly disclose the patient's right to choose visitors. See http://www.sfhospital.org/visiting.</i>
ST. JOHN'S EPISCOPAL Hospital at South Shore (Far Rockaway)	<i>Does not clearly disclose the patient's right to choose visitors. See http://www.ehs.org/Patients-Visitors/Visiting-Hours.aspx.</i>
ST. JOSEPH HOSPITAL (Bethpage)	<i>Does not clearly disclose the patient's right to choose visitors on its website. See http://www.stjosephhospitalny.org/directions/. Note: The hospital does state clearly in a "Patient Guide" booklet (hand-out) that "all visitors chosen by the patient...can enjoy full and equal visitation privileges consistent with the wishes of the patient or his or her representative," but a prospective visitor (especially one calling the hospital for information) is unlikely to have ready access to this "hard copy" booklet.</i>
ST. JOSEPH'S Hospital Health Center (Syracuse)	<i>Does not clearly disclose the patient's right to choose visitors. (Note: The website mentions that the hospital has a "family-centered visiting policy," which could be misinterpreted by some as a restriction on non-family visitors and should be broadened). See http://www.sjhsyr.org/visitors.</i>
ST. LUKE'S Cornwall Hospital (Newburgh)	<i>Does not clearly disclose the patient's right to choose visitors, although it does state "Your relatives and friends are welcome visitors at St. Luke's Cornwall Hospital." See http://www.stlukescornwallhospital.org/visitor_information.php.</i>
SAMARITAN Hospital (Troy)	<i>Does not clearly disclose the patient's right to choose visitors. See http://www.nehealth.com/Medical_Care/SAM/.</i>
SISTERS OF CHARITY Hospital (Buffalo)	<i>Does not clearly disclose the patient's right to choose visitors, although it does contain an anti-discrimination clause. States that "Visitors will not be discriminated against on the basis of age, race, color, national origin, religion, sex, gender identity, sexual orientation or disability." See http://www.chsbuffalo.org/Facilities/Hospitals/SOCH/Visitor.</i>
SOUTH NASSAU Communities Hospital (Oceanside)	<i>Refers generally to visitors: "Patients are permitted no more than two visitors at one time. A friend or family member may coordinate visiting schedules to avoid conflicts." It does not clearly disclose the patient's right to choose visitors. See http://www.southnassau.org/welcome/visitors.cfm.</i>
SOUTHSIDE Hospital (Bay Shore)	<i>Refers generally to "visitors" but does not clearly disclose the patient's right to choose visitors. See http://www.northshorelij.com/hospitals/location/southside-hospital/patients-and-visitors#/Visiting_Hours_and_Policies.</i>
STATEN ISLAND UNIVERSITY Hospital – North Shore LIJ	<i>Does not clearly disclose the patient's right to choose visitors. See http://www.siu.edu/For-Visitors/Visitor-Accommodations.aspx.</i>
UNIVERSITY Hospital of Brooklyn	<i>Does not clearly disclose the patient's right to choose visitors. See</i>

(SUNY Downstate)	http://hospitals.nyhealth.gov/browse_view.php?id=192 .
WHITE PLAINS Hospital Center	<i>Does not clearly disclose the patient's right to choose visitors. See http://www.wphospital.org/Patients-And-Visitors-Guide/Visiting-Hours-and-Parking.aspx.</i>
WOODHULL Medical and Mental Health Center (Brooklyn)	<i>Does not clearly disclose the patient's right to choose visitors. See http://www.nyc.gov/html/hhc/woodhull/html/patient/visiting.shtml.</i>
WYCKOFF HEIGHTS Medical Center (Brooklyn)	<i>Refers generally to "visitors" but does not clearly disclose the patient's right to choose visitors. See http://www.wyckoffhospital.org/patients-visitors/services-facilities/visitor-information/visiting-hours.</i>